

## Quality Policy Statement

Hub Electronics has been supplying quality electro-mechanical components and assemblies to a range of customers and markets over the past 35 + years. The company is recognised as technically proficient in product recommendation, and its supply to market. All material supplied is individually batch traceable and can be held against customer order schedules / call-offs using a fully integrated customer / stock management system enabling single data input for use throughout the enquiry, ordering, processing and despatch processes to maximise efficiency and compliance to customer orders.

The aim of Hub electronics business is to constantly strive to provide a personal reliable service equivalent or exceeding its equal market competition, by monitoring customer feedback and internal and internal system reviews and activity whilst ensuring the investment needed to update and enhance infrastructure, software, hardware and staff levels, are provided to take advantage of new opportunities and markets where they are identified by its customers, management, staff, site audits and day to day activities.

Hub Electronics continually strives to improve its quality policy and processes by empowering staff through the implementation of new ideas, training and process reviews that actively encourage and develop the improvement of the whole quality system using SMART based review training and continuous development of systems, staff and processes through to management review.

All staff are trained and guided by internal system processes that are constantly monitored and reviewed to enable personalised, efficient and correct product supply and customer service level expected by the company and its customers.

The company directors are ultimately responsible for the correct interpretation and implementation of the quality management system, and encourage all staff and external suppliers to work to the requirements of Hub Electronics QMS system.

The QMS is monitored and reviewed by Audits and management reviews ensuring compliance to agreed processes and procedures relating to all business activities that are ultimately monitored by an ISO quality management inspectorate.

All internal and external parties are included within the maintenance of the quality system to ensure compliance.